

The 2026 Lyra Taylor Social Work Impact Summit

Terms and Conditions

These terms and conditions (“T&Cs”) form part of your registration (“In Person Registration”) for the 2026 Lyra Taylor Social Work Impact Summit (“the event” or “Impact Summit” or “2026 Impact Summit”). By completing your registration and thereby agreeing to our Terms and Conditions you agree to be bound by these T&Cs.

Your agreement with us

All attendees who register for the event should read the T&Cs carefully, these terms govern your registration, in person attendance at and/or participation in the event. By registering to the event you agree that you have read and accepted the T&Cs and agree to be bound by the T&Cs. Should you not wish to be bound by these terms, please do not register, attend or participate in the event.

Registrations on behalf of another

If you are registering on behalf of another person, it is your obligation and responsibility to make sure that the person attending is aware of the T&Cs and accepts them. By completing the registration, you are submitting that the person you are representing has warranted that they are aware of these terms and that they have accepted the T&Cs.

Changes/updates to this policy

We may update this policy at any time for legal or regulatory reasons or to reflect changes in our services or business practices. Any amendments to the T&Cs will be posted here.

1. Registrations

- 1.1. The 2026 Lyra Taylor Social Work Impact Summit preferred method of registration is online. If you encounter difficulties with online registrations, please contact us.
- 1.2. Delegates who are travelling from overseas or from out of state should confirm receipt of their registration confirmation prior to confirming their travel arrangements. You remain solely responsible for any travel arrangements that you make. In the unlikely event that the event is cancelled or postponed, AASW is not responsible for reimbursing any travel costs incurred by you.
- 1.3. Registration balances must be paid for registrations to be confirmed and submitted.

2. Payment of Registration Fees (if applicable)

- 2.1. This clause 2 only applies where a registration fee for attending the event is indicated as part of your Registration (“In Person Registration Fee”).
- 2.2. You agree to pay the Registration Fee as detailed in your Registration (“In Person Registration Fee”) and in accordance with these T&Cs. The Registration Fee, unless otherwise stated, is inclusive of all charges, duties, taxes or similar charges.

- 2.3. You agree that if you are accessing a discounted *AASW Member* fee that you are a valid member of the Association. If you provide false information, you will be required to pay the difference between what you register for, and your correct membership category registration cost, or otherwise your registration will be cancelled.
- 2.4. The *Student* registration fee category is open to Australian social work students who are members of AASW. To register under the student category, attendees will be required to be an AASW member and have their student membership details up to date with the AASW. Please note that PhD students are not eligible for this fee category.
- 2.5. Payment must be made immediately via credit card in the "Payment" section of the registration before submitting your registration.

3. The Event

- 3.1. You are responsible for ensuring that you have suitable footwear and clothing for the event. We encourage you to dress smart casual.
- 3.2. You must always behave in a professional and appropriate manner at the event and must not engage in any behaviour contrary to this. This includes, but is not limited to, trying to advertise products or services, marketing your business or bad behaviour or protest.
- 3.3. During the course of the event, you may not: (i) perform any activity or cause or permit anything that is reasonably likely to be disruptive or dangerous to the 2026 Impact Summit or the Australian Association of Social Work (AASW), or any delegates or attendees; or (ii) conduct or pursue any illegal or offensive activities.
- 3.4. Unless authorised, you may not sell or display any goods or services or distribute any materials at the event.
- 3.5. We reserve the right to deny access, or require a person already admitted, to leave the event without refund, liability, or compensation should the attendance of such individual be determined illegal, disruptive, inappropriate or potentially a legal or reputational liability, or inconsistent with these T&Cs. Furthermore, we reserve the right to remove an individual from the event at any time for any reason or no reason, in our sole and absolute discretion.
- 3.6. In-person registrations agree to comply with reasonable instructions issued by the 2026 Impact Summit, AASW or the operator of the venue for the event.
- 3.7. You acknowledge that you may be filmed, have your voice recorded and/or photographed by 2026 Impact Summit, AASW, the media or any other party at the event and AASW may use or approve the use of the film, voice recording and/or photograph for any purpose and in any way whatsoever. If you do not consent to be filmed, have your voice recorded and/or photographed, please contact EventsTeam@aasw.asn.au to advise that you do not consent.

4. Cancellation/Postponement

- 4.1. In-person registration cancellations will not be accepted unless made in writing to the AASW Events Team at EventsTeam@aasw.asn.au and in line with the below cancellation policy.

Conditions	Charges Applicable
On or before 7 February 2026	100% refund less 10% administration fee
On or before 7 March 2026	75% refund less 10% administration fee
On or before 7 April 2026	50% refund less 10% administration fee
After 7 April 2026	No refund available
No refund will be paid following failure to attend without notice	

4.2. In the unlikely event that we have to cancel the event, if, for example, delegate numbers are too low to run the event, we will give you as much notice as possible, and you will be given the option of a refund or transfer to an alternative event.

5. Non-attendance

5.1. We are not liable to you for any non-attendance for any reason.

6. Circumstances outside of our control

6.1. We will not be liable to you for any delay, defect or deficiency in performing our obligations under these T&Cs to the extent that such delay, defect or deficiency is caused by an event beyond our reasonable control. This includes (but is not limited to) acts, defaults or omissions of our suppliers or subcontractors, unavailability of the venue, a strike, lock out or other form of industrial action, outbreak of hostilities, riot, civil disturbance or acts of terrorism; pandemic, epidemic or other health emergency; fire, explosion or flood; or theft and malicious damage.

7. Program changes

7.1. We will use reasonable endeavours to avoid changes in the advertised program for the event. However, amendments may be required, for example, as a result of changes to speakers' circumstances or corporate change. It is your responsibility to check the status of the event program.

8. Data protection

- 8.1 We will process the personal data you provide in your Registration in accordance with our [Privacy Policy](#).
- 8.2 You understand that by choosing to attend the event, your personal data will be shared with the event organiser (AASW) as well as the event sponsors, and they may contact you about their products or services. On disclosure of your personal data, the sponsor becomes the data controller of that personal data and is responsible for compliance with relevant data protection laws.

9. Photography and Social Media

- 9.1. You must not share or reproduce content from the event or of any presentations without AASW's written approval.
- 9.2. You may not tag or otherwise discuss on any social media platforms any person at the event without their permission.

10. Insurance

- 10.1 Registration fees do not include insurance. All participants are advised to procure their own insurance to cover all risks including (but not limited to) costs of registration and ticket fees, personal property, health and medical expenses, injury, death, any travel and accommodation, and all other risks. AASW will not be held liable for any claims under any circumstances.
- 10.2 The Participant acknowledges if they choose to attend the 2026 Impact Summit in person, this is at their own discretion, and they are responsible for seeking advice on refunds or cancellations prior to booking travel and accommodation.

11. Conference Content

- 11.1 The information shared by presenters and exhibitors in the 2026 Impact Summit is the opinion of the presenter alone, and AASW does not endorse, nor verify the accuracy, credibility, validity, and reliability of any 2026 Impact Summit material.
- 11.2 I will assess the suitability of the 2026 Impact Summit for my own personal educational purposes, and that the use of or reliance on the 2026 Impact Summit materials is at my own risk. AASW will not be responsible for any use of or reliance on the 2026 Impact Summit materials.

12. Sponsorship and Exhibitions

- 12.1. The 2026 Impact Summit is a sponsored event, and the trade exhibition is an integral component of the event. This component provides delegates with the opportunity to meet with representatives from the leading companies that provide products and services relevant to social work and find out about the latest developments and trends designed to assist social workers and allied health professionals.
- 12.2. To acknowledge the importance of the exhibition, the 2026 Impact Summit program has been structured to ensure delegates have ample time to visit the exhibition space.
- 12.3. If you would like to participate as a sponsor or an exhibitor at the event, please contact us for details.

13. In General

- 13.1 Unless required by an applicable law, AASW will not be responsible for any direct or indirect costs or losses incurred in any circumstances.
- 13.2 To the extent permitted by law, any statutory or other warranty, condition, description, or recourse, express or implied as to the 2026 Impact Summit is expressly excluded by AASW.