
EDUCATION

2021 ongoing	PhD student , thesis submission July 2026, currently under examination Topic – <i>Field education for eco-social work ready graduates</i>
2019	Graduate Certificate of Research Methods in Tropical Environments & Societies, James Cook University, Townsville, Australia Topic – <i>Effectiveness of entrepreneurship programs for refugees to facilitate self-employment and financial independence – A systematic literature review</i>
2001	Bachelor of Social Work and Social Pedagogy (Honours) Alice-Salomon-University of Applied Sciences, Berlin, Germany Topic – <i>Integration of Russian German Youth – Issues & Challenges and Responses from Social Work</i>

EMPLOYMENT HISTORY

Nov 2021 – current	LECTURER SOCIAL WORK (permanent, full-time) James Cook University, Bebegu Yumba campus, Townsville
Nov 2018 – October 2021	ASSOCIATE LECTURER Social Work Field education (permanent, full-time) James Cook University, Bebegu Yumba campus, Townsville
Jan 2018 – June 2018	CHILD SAFETY OFFICER (temporary, part-time) Townsville Child Service Centre – Northern Region Department of Child Safety, Youth and Women Intervention with parental agreement (IPA) and Ongoing Interventions (OI) team
Jan 2014 – Oct 2018	SOCIAL WORK FIELD EDUCATION OFFICER (temporary, part-time) & SESSIONAL ACADEMIC James Cook University, Bebegu Yumba campus, Townsville
2013, 2014 & 2015	Sessional staff Monash University, Griffith University, Deakin University • Liaison Officer • Professional Social Work Student Supervisor
Jan 2012 – Dec 2013	ASSOCIATE LECTURER – SOCIAL WORK FIELD EDUCATION (temporary, part-time) James Cook University, Townsville campus
Aug 2013 – Apr 2017	OWNER/MANAGER “GO SWEDISH” Order and Delivery Service of IKEA® items across NQLD and NT
Jan 2009 – Dec 2011	WOMEN’S COUNSELLOR (permanent, part-time) North Queensland Combined Women’s Services, Townsville
Dec 2007 – Jun 2008	CENTRE RESOURCE AND SUPPORT WORKER (temporary, part-time) North Queensland Combined Women’s Services, Townsville

Oct 2001 – Sep 2003	STUDENT EDUCATOR & SUPPORT WORKER (permanent, full-time) ABW E.V., Berlin, Germany (Vocational pathways program for disengaged early school leavers)
Mar 2000 – Sep 2001	CASE MANAGER, ABW E.V., Berlin, Germany, (temporary, part-time) Residential Youth Care worker
Aug 1999 – Feb 2000	Department of Social Services, District Authority Housing Support, Specialised Services Homeless people and people released from correctional services (Placement, full-time)

PUBLICATIONS

Book Chapters

Davis, M. (Meg), **Croaker, S.**, Lindsay, N., & Charles, B. (2026). Everyday tales of an online "Shut Up & Write! (SU&W) PhD Research Community." In N. Lemon, A. Bolzle, M. S. Cruz, & R. Saunders (Eds.), *Fostering wellbeing through collective writing practices* (1st ed., Vol. 1, pp. 51–57). Routledge.
<https://doi.org/10.4324/9781003633327-7>

Journal Articles

Zuchowski, I., Cleak, H., **Croaker, S.**, & Bentley-Davey, J. (2022). It's up to you—The need for self-directed learning for social work students on placement during Covid-19. *British Journal of Social Work*, 52(5), 2875–2893.

Zuchowski, I., Collingwood, H., **Croaker, S.**, Bentley-Davey, J., Grentell, M., & Rytönen, F. (2021). Social work e-placements during Covid-19: Learnings of staff and students. *Australian Social Work*, 74(3), 373–386.

Bentley-Davey, J., Collingwood, H., **Croaker, S.**, Grentell, M., Rytönen, F., & Zuchowski, I. (2021). Using a community development approach to reimagine field education during Covid-19. *Advances in Social Work and Welfare Education*, 22(2), 56–68.

Zuchowski, I., Watson, S., Dickinson, T., Thomas, N., & **Croaker, S.** (2019). Social work students' feedback about students' suitability for field education and the profession. *Aotearoa New Zealand Social Work*, 31(2), 42–56.

Croaker, S., Dickinson, T., Watson, S., & Zuchowski, I. (2017). Students' suitability for social work: Developing a framework for field education. *Advances in Social Work and Welfare Education*, 19(2), 109–124.

Conference Papers

Croaker, S., Gurtner, Y., & Bandaranaike, S. (2017). Identifying student work skills and personal values for work-integrated learning: A host organisation perspective. In K. E. Zegwaard & M. Ford (Eds.), *Proceedings of the 20th WACE World Conference on Cooperative and Work-Integrated Education*. Chiang Mai, Thailand.

TRAINING AND PROFESSIONAL DEVELOPMENT

2026 ongoing	NFP-governance Board director training by Conscious Governance Insights
2026	Social Value and Social Return on Investment (SROI) – 2-day Accredited Training
2022	Certified Cultural Competence online training; Centre for Cultural Competence Australia
2018	Scoping review of the literature – 1-day training workshop, Facilitator Prof. Adrian Esterman

2018	GRO Readiness training – Child Safety officer training – 14-day training workshop
2017	Systematic Literature review Masterclass – JCU, 1-day workshop
2017	#Right Track Conversations, Train-the-trainer, 2-day workshop, Townsville
2013	Communication Across Cultures Workshop – TIC, 1-day training workshop, Townsville
2013	Getting it Right (Cultural Awareness program), 1-day training workshop, JCU, Townsville
2013	Understanding children with complex needs – Evolve –QLD Health Mental Health services, Townsville, 2-day certified training workshop
2009	Narrative Approach in Case Work – 2-day Introductory workshop, Townsville, Beth Tinning
2009	Suicide Prevention – ON BUNDOCK, 1-day certified training workshop
2003	“Conflict Resolution through Theme Centred Interaction (TCI)” Ruth-Cohn-Institute for TCI, Germany, 5-day certified seminar

PROFESSIONAL ACKNOWLEDGEMENT

2018	Excellence in Teaching, Sessional Staff Teaching Award
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COMMUNITY WORK AND ENGAGEMENT

04/2026 – current	AASW Board Director, Deputy Chair Finance, Audit, Compliance & Risk Committee
2025 – current	Global Consortium on Climate and Health Education, Columbia University, Core member, Social Work Working Group
2021 – current	Social Workers for Climate Action, Co-founder, content producer, facilitator
2019 – current	AASW North Queensland, Branch Management Committee Member 2020-22 Social Policy and Advocacy subcommittee member 2021-22 Vice President 2022-23 President
2017 – 2019	Bootstraps Inc., Start-up initiative for refugees and migrants in Townsville, Co-founder and management committee member
2014 - 2016	Yoga Tools For Schools (YTFS) Inc., Secretary NFP developing and delivering training programs for educators and teachers
2015	Townsville Intercultural Centre (TIC) Inc., Management committee member
2013 – 2015	Hermit Park School Outside Hours Care P&C, Treasurer
2011 – 2014	Classroom helper at Hermit Park State School

PROFESSIONAL MEMBERSHIP

Australian Association of Social Workers

